# **Community Health Worker or Volunteer (CHW) DREAM-IT Module**

Instructions

* Clearly write or circle the respondent’s answer choice(s) in the Response column.
* If the respondent does not know the answer, circle 999. Don’t know.
* Additional instructions may be provided in italics beneath questions or in the Comments section.
* Please note that an arrow after a response choice will be followed by skip instructions. For example, if you see “🡪 Skip to SR5”, the interviewer should skip to Section Surveillance and Response (SR), question 5.

General Information (GI)

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Questions** | **Response**  | **Comments** |
| GI1. | Name of country:  |   |  |
| GI2. | Name of district: |  |  |
| GI3. | Name of health facility catchment area: |  |  |
| GI4. | Name of community post or community: |  |  |
| GI5. | Name of interviewer: |  |  |
| GI6. | Interviewer code: |  |  |
| GI7. | Name of community health worker or volunteer (CHW) respondent(s): | 1.2. |  |
| GI8. | Respondent(s) job title/position: | 1.2. |  |
| GI9. | Number of years respondent(s) in positions: | 1.2. |  |
| GI10. | Interview date (dd/mm/yyyy): |  |  |
| GI11. | Interview start time (HH:MM; 24-hour clock): |  |  |
| GI12. | Interview end time (HH:MM; 24-hour clock): |  |  |

Office Infrastructure (OI)

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| **No.** | **Questions** | **Response** | **Comments** |
| OI1.  | Does your community post have a functioning mobile or landline telephone that is available to call outside at all times patient services are offered? *Clarify that if facility or CHW offers 24-hour emergency services, then this refers to 24-hour availability.* *Select one.* | 0. No 🡪 ***Skip to******OI3***1. Yes999. Don’t know  |  |
| OI2. | Is the mobile or landline telephone paid for by the government or other sponsors (including the credit needed)? *Select one.* | 0. No 1. Yes999. Don’t know  |  |
| OI3.  | Does your community post have a functioning internet connection, either through WiFi or mobile phone network coverage?*Select one.* | 0. No 🡪 ***Skip to******OI5***1. Yes999. Don’t know  |  |
| OI4. | Approximately what percent of the time is internet service actually available (during working hours)?*Select one.* | 1. Internet available 0% of the time
2. Internet available less than 25% of the time
3. Internet available between 25% and 50% of the time
4. Internet available over 50% of the time (but less than 90% of the time)
5. Internet available over 90% of the time

999. Don’t know |  |
| OI5. | Does your community post have a current map of all households in your village or catchment area?*Select one.* | 0. No 1. Yes999. Don’t know  |  |

Access to Care (AC)

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| --- | --- | --- | --- |
| **No.** | **Questions** | **Response**  | **Comments** |
| AC1. | What is the population size of your community (catchment area)? | Population size: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_999. Don’t know |  |
| AC2. | Do you always perform malaria tests on patients with symptoms meeting the national malaria testing criteria (e.g., fever, headache)? *Select one.* | 1. No
2. Sometimes
3. Most of the time
4. Always 🡪 ***Skip to******AC4***
 |  |
| AC3.  | Why do you not always perform malaria tests on patients who meet the national malaria testing criteria?  |  |
| AC4. | When was the last malaria test (e.g., RDT) you performed? *Ask respondent to consult malaria registry or records if needed.* | \_\_\_ \_\_\_ / \_\_\_ \_\_\_ / \_\_\_ \_\_\_ \_\_\_ \_\_\_ D D M M Y Y Y Y888. Never 999. Don’t know  |  |
| AC5. | Do you always treat all positive malaria cases according to the national malaria treatment guidelines?*Select one.* | 1. No
2. Sometimes
3. Most of the time
4. Always 🡪 ***Skip to*** *CT2.1*
 |  |
| AC6. | Why do you not always treat positive malaria cases according to the national malaria treatment guidelines? |  |
| CT2.1 | Specifically, do you always provide single low-dose primaquine for treatment of *P. falciparum* in your community (catchment area)?*Select one.* | 1. No, never provide single low-dose primaquine
2. Sometimes provide single low-dose primaquine
3. Most of the time provide single low-dose primaquine
4. Always provide single low-dose primaquine 🡪 ***Skip to******AC7***

999. Don't know 🡪 ***Skip to******AC7*** |  |
| CT2.2 | Why do you not always provide single low-dose primaquine for treatment of *P. falciparum* malaria? |  |
| AC7. | Do you provide 14-day primaquine courses (‘radical cure’) for treatment of *P. vivax* in your community (catchment area)?*Select one.* | 1. No, never provide 14-day primaquine courses
2. Sometimes provide 14-day primaquine courses
3. Most of the time provide 14-day primaquine courses
4. Always provide 14-day primaquine courses *🡪* ***Skip to AC9***

999. Don't know 🡪 ***Skip to******AC9*** |  |
| AC8. | Why do you not always provide 14-day primaquine courses (‘radical cure’) for treatment of *P. vivax* malaria? |  |
| AC9. | Overall do you feel that you (and any other active CHWs in your community) are able to meet the malaria diagnosis and treatment needs of your community (catchment area)?*Select one.* | 0. No1. Yes 🡪 ***Skip to******AC11***999. Don’t know |  |
| AC10. | If no, why not? Please elaborate. |  |
| AC11.  | Do you conduct any type of patient follow-up on either *P. falciparum* or *P. vivax* malaria cases in your community (catchment area)?*Let respondents answer first, but probe as needed to ensure correct response category selected.**Select one.* | 1. No follow-up performed on any malaria cases 🡪 ***Skip to******CT2.5***
2. Yes, follow-up performed for *P. falciparum* malaria cases
3. Yes, follow-up performed for *P. vivax* malaria cases
4. Yes, follow-up performed for both *P. falciparum* and *P. vivax* malaria cases
5. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don't know 🡪 ***Skip to******CT2.5*** |  |
| AC12. | Approximately how often do you actually conduct patient follow-up on malaria cases in your community (catchment area)? *For CHWs conducting follow-up for both P. falciparum and P. vivax malaria cases, please answer by averaging both follow-up rates (if different).**Select one.* | 1. Never 🡪 ***Skip to******CT2.5***
2. Rarely
3. Some of the time
4. Most of the time
5. Always
 |  |
| CT2.3 | Do you keep a record or registry of all patient follow-up visits you conduct? If yes, can you show me?*Select one.* | 1. No
2. Yes
3. Yes, but respondent unable to

present document777. Not applicable (N/A)999. Don’t know  |  |
| AC13. | What are the top three challenges you face in conducting patient follow-up on malaria cases in your community (catchment area)?  | 1.2.3. |
| CT2.4 | Do you have any thoughts on potential solutions to the challenges you describe above?  |  |
| CT2.5 | In your opinion, what are the top three challenges at-risk populations in your community (catchment area) face in accessing malaria services (including prevention, diagnosis, and treatment)? | 1.2.3. |
| CT2.6 | Do you have any thoughts or ideas on how to overcome these challenges to increase the population’s access to malaria services? |  |

Training (TR)

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| --- | --- | --- | --- |
| **No.** | **Questions** | **Response**  | **Comments** |
| TR1. | Which types of malaria trainings (if any) have you received as a CHW in the past 24 months?*Please select all that apply.* | 1. No type of malaria training received in the past 24 months
2. Malaria case diagnosis or use of RDTs
3. Malaria case treatment guidelines
4. Case investigation, classification, and/or response
5. Foci investigation and/or response
6. Reactive or proactive case detection
7. Malaria reporting (paper or electronic)
8. Social and behavior change communication (SBCC)
9. Stock reporting and management
10. Entomology and/or entomological surveillance
11. Laboratory quality control or assurance guidelines
12. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
13. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know |  |
| TR2. | Are there certain areas or topics that you feel you need more training or support in in order to eliminate malaria in your community (catchment area)?*Select one.* | 0. No **🡪 *Skip to SV1***1. Yes  |  |
| TR3. | If yes, please describe which areas or topics you feel you need more training or support in. |  |

Supervision (SV)

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Questions** | **Response** | **Comments** |
| SV1.  | Do you regularly receive guidance or supervision on the malaria services that you provide in your community (catchment area)? *Select one.* | 1. No 🡪 ***Skip to CT2.7***
2. Sometimes receive guidance or supervision
3. Yes, regularly receive guidance or supervision

777. Not applicable (N/A) 🡪 ***CT2.7***999. Don’t know |  |
| SV2. | When was the last supervision visit you received from any higher administrative level (health facility, district, provincial)? | Month: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Year: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Level: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_888. Never999. Don’t know |  |
| CT2.7 | In your opinion, how could supervision or support on malaria from higher levels be improved (e.g., frequency, style, quality of feedback)? |  |

Supply Chain (SC)

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| --- | --- | --- | --- |
| **No.** | **Questions** | **Response** | **Comments** |
| SC1. | Does your community post have an available copy of the most recent national malaria diagnosis and treatment guidelines that you can show me?*Select one.* | 1. No
2. Yes
3. Yes, but respondent unable to

present document777. Not applicable (N/A) |  |
| SC2. | How many of the following malaria commodities (unexpired) do you have in stock today?*Ask respondent to show you supplies and check expiration dates.* | **Commodity** | **Number in stock today (unexpired)** |
| a. Malaria RDTs |  |
| b. Adult ACT course (e.g., 6x4 pack) |  |
| c. Primaquine (14-day course) | 777. Not applicable (N/A) |
| SC3. | Approximately how many times in the past 3 months have you had a stock-out of RDTs, ACTs, or primaquine lasting more than 7 days?  | **Commodity** | **Number of stock-outs (>7 days) in past 3 months** |
| a. Malaria RDTs |  |
| b. Adult ACT course (e.g., 6x4 pack) |  |
| c. Primaquine (14-day course) | 777. Not applicable (N/A) |
| CT2.8 | What are the top three challenges you face in monitoring, reporting, and ensuring sufficient stocks of malaria commodities? | 1.2.3. |
| CT2.9 | Do you have any thoughts on potential solutions to the challenges you describe above? |  |

Surveillance and Response (SR)

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| --- | --- | --- | --- |
| **No.** | **Questions** | **Response** | **Comments** |
| SR1. | How often do you submit timely and complete monthly malaria reports to the appropriate level?*Select one.* | 1. Never 🡪 ***Skip to CT2.10***
2. Rarely
3. Some of the time
4. Most of the time
5. Always

777. Not applicable (N/A) 🡪 ***Skip to SR3***999. Don’t know |  |
| SR2. | Do you ever receive any feedback (from any level) on the monthly malaria reports that you submit?*Select one.* | 1. Never
2. Rarely
3. Some of the time
4. Most of the time
5. Always

777. Not applicable (N/A)999. Don’t know |  |
| CT2.10 | What are the top three challenges you face in reporting routine malaria surveillance data?*Respondents should answer first without prompting. Follow up by reading each of the options to the respondent.**Circle the top three (or less) response options that apply.*  | 1. No challenges
2. Time-consuming
3. Lack of training
4. No phone signal available
5. Poor/intermittent phone signal
6. No internet available
7. Poor/intermittent internet connectivity
8. Lack of functional mobile phones to report data
9. Lack of functional laptops to report data
10. No clear reporting guidelines or SOPs
11. Frequent changes made to reporting forms or platforms
12. Other (specify):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know  |  |
| SR3.  | Do you feel that you know which populations and areas are at highest risk for malaria in your catchment area?*Select one.* | 0. No 1. Yes; Identified high-risk populations: Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_999. Don’t know  |  |
| SR4. | How often do you report malaria cases within the recommended 24 hours (or 1 day) timeframe?*Select one.* | 1. Never
2. Rarely
3. Some of the time
4. Most of the time
5. Always

777. Not applicable (N/A) **🡪 *Skip to SR5*** |  |
| CT2.11 | What are the top three challenges you face in reporting malaria cases within the recommended 24 hours (or 1 day) timeframe?*Respondents should answer first without prompting. Follow up by reading each of the options to the respondent.**Circle the top three (or less) response options that apply.*  | 1. No challenges
2. Time-consuming
3. Lack of training
4. No phone signal available
5. Poor/intermittent phone signal
6. No internet available
7. Poor/intermittent internet connectivity
8. Lack of functional mobile phones to report data
9. Lack of functional laptops to report data
10. No clear reporting guidelines or SOPs
11. Frequent changes made to reporting forms or platforms
12. Other (specify):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know  |  |
| SR5. | Have any case investigations taken place in your community (catchment area) in the past five years? (And if no, why not?)*Select one.* | 1. No, because no cases have occurred in this community (catchment area) in the past 5 years **🡪 *Skip to CT2.15***
2. No. Cases have occurred in the past 5 years but no case investigations have taken place **🡪 *Skip to CT2.15***
3. Do not know what case investigations are **🡪 *Skip to CT2.15***
4. Yes, case investigations have taken place in this community (catchment area) in the past 5 years

999. Don’t know |  |
| SR6. | Have you participated in any case investigation or response activities in the past five years?*Select one.* | 0. No **🡪 *Skip to CT2.15***1. Yes 777. Not applicable (N/A) **🡪 *Skip to CT2.15***999. Don’t know **🡪 *Skip to CT2.15*** |  |
| CT2.12 | If yes, which case investigation or response activities did you participate in? Please elaborate. |  |
| CT2.13 | On average, how many days after a case is reported is a case investigation completed in this community (catchment area)? *Select one.* | 1. Between 1 and 3 days
2. Between 4 and 7 days
3. Between 8 and 14 days
4. More than 15 days later
5. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_

999. Don't know |  |
| CT2.14 | What are the top three challenges you face in supporting case investigation and/or response activities? | 1.2.3. |
| CT2.15 | Have any foci investigations taken place in your community (catchment area) in the past five years?*Select one.* | 0. No **🡪 *Skip to CT2.19***1. Yes 999. Don’t know **🡪 *Skip to CT2.19*** |  |
| CT2.16 | Have you participated in any foci investigation or response activities in the past five years?*Select one.* | 0. No **🡪 *Skip to CT2.19***1. Yes 777. Not applicable (N/A) **🡪 *Skip to CT2.19***999. Don’t know **🡪 *Skip to CT2.19*** |  |
| CT2.17 | On average, how many days after a case is confirmed is a foci investigation completed in this community (catchment area)?*Select one.* | 1. Between 1 and 4 days
2. Between 5 and 7 days
3. Between 8 and 14 days
4. More than 15 days later
5. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don't know |  |
| CT2.18 | What are the top three challenges you face in supporting foci investigation and/or response activities? | 1.2.3. |
| CT2.19 | Is proactive case detection (for example, screen and treat in high-risk areas or populations) currently taking place in your community (catchment area)?*Select one.* | 0. No ***🡪 Skip to CT2.21***1. Yes999. Don’t know ***🡪 Skip to CT2.21*** |  |
| CT2.20 | Which populations have been targeted with proactive case detection activities in your community (catchment area) in the past 12 months?*Please select all that apply.*  | 1. High-burden villages or areas
2. Children under 5 years
3. Pregnant women
4. Migrant populations
5. Cross-border populations
6. Other high-risk populations

Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_1. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know  |  |
| CT2.21 | Is reactive case detection (for example, screen and treat in the household and neighbors of an index case) currently taking place in your community (catchment area)?*Select one.* | 0. No ***🡪 Skip to SR7***1. Yes999. Don’t know ***🡪 Skip to SR7*** |  |
| CT2.22 | Which populations have been targeted with reactive case detection activities in your community (catchment area) in the past 12 months?*Please select all that apply.*  | 1. Household of index case
2. Neighbors of index case
3. Peers or co-workers of index case
4. Co-travelers of index case
5. Children under 5 years
6. Pregnant women
7. Other populations (specify):

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_999. Don’t know  |  |
| SR7. | If you were to notice a sudden increase in the number of malaria cases in your community (catchment area), what (if anything) would you do?*Select one.* | 0. I would not do anything (no reaction)1. I take the following actions:Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_777. Not applicable (N/A) 999. Don’t know  |  |

Vector Control (VC)

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| --- | --- | --- | --- |
| **No.** | **Questions** | **Response** | **Comments** |
| VC1.  | Is IRS conducted in your community (catchment area)?*Select one.* | 1. No ***🡪 Skip to VC3***
2. Yes

777. Not applicable (N/A) ***🡪 Skip to VC3***999. Don’t know ***🡪 Skip to VC3*** |  |
| VC2.  | When was the last round of IRS conducted in your community (catchment area)?*Write in the month and year. If the respondent remembers only part of the date, write in that information and write 999 for the part they don’t know.* | Month: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Year: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_888. Never 999. Don’t know  |  |
| VC3. | Is mass distribution of LLINs conducted in your community (catchment area)? *Select one.* | 1. No ***🡪 Skip to CT2.23***
2. Yes

777. Not applicable (N/A) ***🡪 Skip to CT2.23***999. Don’t know ***🡪 Skip to CT2.23*** |  |
| VC4. | When was the last mass LLIN distribution campaign conducted in your community (catchment area)?*Write in the month and year. If the respondent remembers only part of the date, write in that information and write 999 for the part they don’t know.* | Month: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Year: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_888. Never 999. Don’t know  |  |
| CT2.23 | In the past 12 months, has continuous or targeted distribution of LLINs been conducted in your community (catchment area)?*Select one.* | 1. No ***🡪 Skip to VC5***
2. Yes

777. Not applicable (N/A) ***🡪 Skip to VC5***999. Don’t know***🡪 Skip to VC5*** |  |
| CT2.24 | Which specific populations receive LLINs through continuous or targeted distribution in your community (catchment area)?*Please select all that apply.* *.* | 1. New residents
2. Pregnant women (e.g., ANC visits)
3. Young children (immunization clinics or programs)
4. School-aged children (e.g., school-based LLIN distribution)
5. Migrant populations
6. Other high-risk populations

Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Specify:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_1. Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know  |  |
| VC5. | In the past 12 months, has larval source management (LSM) been conducted in your community (catchment area)? *Select one.* | 0. No ***🡪 Skip to VC7***1. Yes777. Not applicable (N/A) ***🡪 Skip to VC7***999. Don’t know ***🡪 Skip to VC7*** |  |
| VC6. | In the past 12 months, which larval source management (LSM) activities have been conducted in your community (catchment area)?*Please select all that apply.*  | 1. Chemical larviciding (e.g., temephos, Abate)
2. Non-chemical larviciding (e.g., microbial larvicides, use of predatory species)
3. Environmental modifications and/or manipulations (e.g., draining water, clearing vegetation, filling land, covering water storage containers)
4. Other (specify):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know  |  |
| CT2.25 | Please describe the timing, frequency, and scale of any larval source management (LSM) activities in your community (catchment area). |  |
| VC7. | In the past 12 months, have any entomological surveillance activities been conducted in your community (catchment area)? *Select one.* | 0. No ***🡪 Skip to VC9***1. Yes777. Not applicable (N/A) ***🡪 Skip to VC9***999. Don’t know ***🡪 Skip to VC9*** |  |
| VC8. | In the past 12 months, which entomological surveillance activities have been conducted in your community (catchment area)?*Read all options to the respondent.* *Please select all that apply.*  | 1. Baseline survey to collect initial baseline data for planning
2. Routine sentinel site surveys
3. Foci investigations
4. Outbreak investigations
5. Spot surveys including outbreak investigations
6. Other (specify):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

999. Don’t know |  |
| VC9. | What are the top three challenges related to vector control and/or entomological surveillance in your community (catchment area)? | 1.2.3. |
| CT2.26 | Do you have any thoughts on potential solutions to the challenges you describe above?  |  |

Community Engagement (CE)

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| --- | --- | --- | --- |
| **No.** | **Questions** | **Response** | **Comments** |
| CE1. | Is your community (catchment area) aware of the national commitment to malaria elimination?*Select one.* | 0. No 1. Yes1. Some community members are aware, whereas others are not

999. Don’t know |  |
| CE2. | Is your community (catchment area) involved in any malaria activities (e.g., larval source management, vector control, surveillance)?*Select one.* | 0. No ***🡪 Skip to CT2.27***1. Yes999. Don’t know ***🡪 Skip to CT2.27*** |  |
| CE3. | If yes, which malaria activities are community members (catchment area) involved in (e.g., vector control, surveillance)? Please elaborate.  |  |
| CT2.27 | How do you directly engage with community members (catchment area) on malaria activities, if at all? |  |
| CT2.28 | Do you feel that community members (catchment area) trust you to provide malaria services?*Select one.* | 1. No, no one trusts me
2. Only a few people trust me
3. Some people trust me
4. Most people trust me
5. Yes, almost everyone trusts me

999. Don’t know |  |
| CE4. | In your opinion, how can we further or better engage local communities in the fight to eliminate malaria? |  |
| CT2.29 | In your opinion, what are the top three challenges to engaging communities in malaria activities? | 1.2.3. |

***Please return to question GI12 to record interview end time.***